

FORM 03: Refund & Cancellation Policy

From Riz & Oriah:

This is one of the most important forms you'll have in your business—not just to protect yourself legally, but to hold clear energetic boundaries. When clients know what to expect, your sessions remain sacred, clean, and respected.

We've included a sample policy you can copy, adapt, or paste into your website, intake form, or session confirmation emails.

REFUND & CANCELLATION POLICY TEMPLATE

Client Name: _____

Date of Booking: _____

By booking a session, program, or course with [Your Name / Business Name], you acknowledge and agree to the following policies:

CANCELLATION POLICY

All appointments require at least **24 hours notice** to reschedule. Cancellations made less than 24 hours in advance are considered late cancellations and may not be eligible for rescheduling.

We understand emergencies happen. If you experience an unavoidable issue, please contact us as soon as possible.

NO-SHOW POLICY

If you do not show up to your scheduled session without notice, the session is forfeited and no refund will be issued.

REFUND POLICY

Due to the energetic nature of our work, **all sales are final**. We do not offer refunds on private sessions, digital courses, group programs, or live events.

If you are unsure about committing to a service, please reach out with questions before booking. We value transparency and want you to feel confident in your decision.

DISCLAIMER

Our work is spiritual, intuitive, and transformational in nature. It is not a substitute for licensed medical, psychological, or legal advice. Your results are your responsibility, and your growth is your own sacred path.

Signature: _____

Date: _____

INSTRUCTOR'S NOTE TO STUDENTS:

Use this form across all your offerings—sessions, courses, events. It protects your time, your energy, and your work. You can paste this into your intake forms, booking system, or a dedicated “Terms & Conditions” page on your website.

Keep the tone firm but warm. Boundaries are part of your spiritual professionalism.